

FINDUS.RAIL



Railinc's FindUs.Rail database helps railroads, private car owners, leasing companies and others stay connected and reduce the amount of time spent searching for contact information.

CRITICAL CONTACT SEARCHES MADE SIMPLE

Whether users are trying to resolve a simple billing discrepancy or make adjustments to deal with time-sensitive situations such as embargoes, FindUs.Rail is the go-to source for easily accessible, accurate and up-to-date contact data for essential rail industry personnel.

Critical industry systems such as Umler™, Damaged and Defective Car Tracking (DDCT) and Embargoes rely on the contact data in FindUs.Rail to facilitate effective tracking, outreach and communication among rail industry participants. Users of systems such as DDCT, Umler™ and Locomotive Repair Billing must register in FindUs.Rail, and AAR Interchange Rule 114 requires billing parties to register in FindUs.Rail to use the Car Repair Billing Data Exchange.

A SOURCE OF COMPREHENSIVE CONTACT DATA

FindUs.Rail brings together in a single database easily accessible, accurate and up-to-date contact information for critical rail industry personnel.

In FindUs.Rail, you will find:

- Contact title or contact department name
- Company name
- Categories that detail the kinds of requests a contact handles
- Customer Identification File numbers (CIFs) or Marks, both of which identify companies
- Physical mailing address
- Email address and phone and fax numbers

The names of specific personnel are usually in individual records, though company administrators are not required to include names when they add or update contact data in FindUs.Rail.

FREE LOOK-UPS

Through FindUs.Rail's Free Look-Up feature, any visitor to www.railinc.com can view select data, including company IDs and Marks and agent names. With full access to FindUs.Rail, users can view all information in the database; add, edit and delete contact information; and take advantage of features such as data downloads and email alerts. To get full access to FindUs.Rail, users must create a Single Sign On (SSO) user ID at www.railinc.com, then request access to the database via the SSO portal. Railinc validates all registration requests to ensure that those with full FindUs.Rail access use it for official purposes only.

FINDUS.RAIL FEATURES

QUERY, PRINT AND DOWNLOAD DATA

FindUs.Rail contact information is searchable on a variety of fields, and any visitor to www.railinc.com can query contacts, browse results and sort data through the database's Free Look-Up feature. Users registered in Railinc's SSO login can print



Mark categories and contacts and download categories as a CSV file, enabling them to incorporate the information into their own systems.

KEEP CONTACT INFORMATION CURRENT, STAY UP-TO-DATE ON CHANGES

Registered users also can subscribe to the system's automatic email service, which sends a note when contact information for a company or category of interest changes. An audit log records a history of changes made to contact data, showing users when a record was last updated or edited.

ASSIGN AN AGENCY TO MANAGE CONTACT DATA, INDUSTRY FUNCTIONS

A company administrator can assign a third party to serve as an agent for one or more categories. Agents can add their contact and category data to FindUs.Rail to show that they perform specified industry functions on behalf of the companies they serve.

ACCESS MARK INDUSTRY REFERENCE FILE

FindUs.Rail includes a Mark search, providing results from the Mark industry reference file. This search feature also enables users to view a company's hierarchical structure and displays the company ID that Railinc assigns.

MANAGE YOUR OWN DATA

Personnel at individual companies can become FindUs.Rail administrators for their business by requesting access through Railinc's SSO portal. These administrators manage contact information, which includes data about the kinds of requests individual contacts handle, and can add, update and delete contacts for their categories. The Railinc application administrator is responsible for adding and removing categories.

To learn more about FindUs.Rail, visit the Railinc website at www.railinc.com or contact the Railinc Customer Support Center toll free at (877)724-5462 or by email at csc@railinc.com.

